

RENEW YOU STAND A CHANCE TO WIN 2019 PROMOTION
Terms and Conditions Republic of South Africa

Please read the below Terms and Conditions carefully. By participating in this Promotion, you agree to comply with the Terms and Conditions as set out below. If you do not agree with these Terms and Conditions, Please do not participate in this Promotion. Please refer to this website for the most up to date Terms and Conditions for The Renew You Stand a Chance to Win Promotion: www.renewyourewards.co.za

The Renew You Stand a Chance to Win 2019 Promotion ("Promotion") is presented by Subinite (Pty) Ltd, Registration number 2010/018925/07: and its agency TC Marketing World Wide (Pty) Ltd, Registration number 2010/011691/07 (Collectively referred to as "Organiser"), all participants during the term of this Promotion are bound by the following Terms and Conditions:

1. Promotion Period:

- 1.1. The Promotion shall commence on Friday **15 October 2019** at **00h00** and will run until Sunday **30 November 2019** at 23h59 ("the Promotion Period") in the Republic of South Africa, while product and reward vouchers last .
- 1.2. The duration of the Promotion may be extended or shortened at the discretion of the Organiser.

2. To be eligible to participate in this Promotion the participant must:

- 2.1. Be at least 18 years or older and be a legal resident of the Republic of South Africa,
- 2.2. Each give consent to the Organiser to process their personal information to third parties for the purposes of this Promotion in terms of the Protection of Personal Information Act, 4 of 2013 as amended from time to time;
- 2.3. Be a natural person and not a juristic person, which juristic person includes but is not limited to a Business to Business (B2B) partner of the Organiser, cross border partner or retail partner of the Organiser.
- 2.4. The participating products include Renew Base Colour and Renew Perfect Colour.
- 2.5. The participating retailers include Clicks, Dis-Chem, Pick n Pay, Spar, Checkers and/or Checkers Hyper stores nationwide.
- 2.6. Participants are required to purchase promotional products at any of the participating retailers and complete an online entry. Valid entries will be eligible to stand a chance to win a reward in accordance with the below:
 - 2.6.1. Purchase of 2x boxes of Renew Base Colour and stand a chance to win either a:
 - a) R30 Take a Lot Shopping voucher or,
 - b) R50 Mangwanani Spa Voucher
 - 2.6.2. Purchase of 2x Boxes of Renew Perfect Colour and stand a chance to win either a:
 - a) R50 Take a Lot Shopping voucher or,
 - b) R100 Mangwanani Spa

3. Promotion Entry and Redemption

3.1. To stand a chance to win rewards as per section 2 of these Terms and Conditions, the participant must complete the following:

- 3.1.1. Purchase 2x boxes of Renew Base Hair Colour **OR** 2x boxes of Renew Perfect Colour at any participating retailer listed as per section 2.5.
- 3.1.2. Visit www.renewyourewards.co.za by **7 December 2019** in order to enter and upload proof of purchase.
- 3.1.3. Once the entry and upload is completed, it will be verified by the promoter within 12-24 hours (excluding weekends and public holidays).
- 3.1.4. All winning entries will receive an SMS containing their reward code.
- 3.1.5. All entries must take place by **7 December 2019. Any submissions received after 7 December 2019 will be null and void.**
- 3.1.6. Each unique proof of purchase is valid for 1 (one) entry.
- 3.1.7. Rewards are not transferable and cannot be exchanged for cash.

3.1.8. All reward partner terms and conditions apply, these can be viewed on www.renewyourewards.co.za

4. The Rewards

4.1. All reward information is available on the www.renewyourewardss.co.za site.

4.2. The rewards are:

4.2.1. R30 or R50 Takealot Shopping voucher

- a) The customer will then receive an SMS with the voucher code.
- b) This voucher code can be used on www.takealot.com.
- c) The voucher is not transferable.
- d) Vouchers are valid for 2 months from the date of receipt.
- e) To spend the voucher, participants may visit to redeem please visit Takealot.com, at check-out insert your voucher code for discount to apply.
- f) Visit <https://www.takealot.com/help/terms-and-conditions> to view full partner terms and conditions.

4.2.1.2. R50 Mangwanani Spa or Voucher 100 Mangwanani Voucher

To book your treatment call Mangwanani on 086 0550055 and quote Voucher Pin (received via sms)

- a) Bookings must be made and paid for prior to arrival.
- b) Offer is valid for one month from the date of receipt.
- c) R250 Voucher is redeemable on Standard Packages and 60 minute or more Individual Treatments only and exclude Products & Special Offers.
- d) The above vouchers are not redeemable on any special offers.
- e) Package Vouchers cannot be used for payment.
- f) All of the above are subject to availability.
- g) Offers not available at Mangwanani Beverly Hills and Mangwanani Palazzo.
- h) Mangwanani has a strict no refund policy.
- i) Cancellation of bookings or no shows will result in a 100% forfeit of the full booking value.
- j) Rescheduling 5 days before your booking will carry a 10% administration fee which is payable when rescheduling.
- k) Rescheduling 3 days before your booking will carry a 25% administration fee which is payable when rescheduling.
- l) Rescheduling within 3 days of your booking will result in 100% forfeit of the booking value.
- m) Cannot be used in conjunction with any other special offers.
- n) Vouchers cannot be purchased for special offers.
- o) Offer not applicable for existing bookings.
- p) Not applicable for groups of more than 10.
- q) Customers may only make use of one voucher code per treatment.
- r) Voucher is valid for one month from the date of receipt.
- s) Please refer to <https://www.mangwanani.co.za/> for full T's and C's.

4.3. All rewards are non-exchangeable and non-refundable for cash.

4.4. Individual reward partner terms and conditions apply.

5. Important considerations for participation in the promotion

5.1. It is the participant's responsibility to ensure that they receive an SMS response within 24 (twenty four) business hours of entering on www.renewyourewards.co.za. In the event that no response is received, the participant is required to contact the Organiser via email on renew@tlcrewards.com no later than **7 December 2019**. If the participant does not follow this process and does not receive a response, their entry will not be considered. If the Organiser has not received feedback, the Organiser will assume that the participant has received an SMS response. Any participant who has unsubscribed from receiving marketing SMS from the Organiser may not receive the SMS and it is the participant's responsibility to notify the Organiser via email on renew@tlcrewards.com.

5.2. The Organiser will not be held responsible for response SMS's not received by participants.

- 5.3. The participant will be required to upload a valid proof of purchase detailing a qualifying Product purchase within the Promotion Period. All images uploaded need to be clear with all necessary information visible.
- 5.4. Only 1 proof of purchase may be uploaded per entry.
- 5.5. In the event that an uploaded image does not conform to the Organiser's requirements, the participant will be required to resubmit the correct image. All online re-submissions must be completed by **7 December 2019**.
- 5.6. It is solely the participant's responsibility to ensure that they provide the correct information to facilitate the correct entry rests with the participant.
- 5.7. Participants are encouraged to purchase multiple products to increase their chances of winning a reward.
- 5.8. If a participant does not complete the online entry and the proof of purchase upload, they will not be eligible to win a reward.
- 5.9. All rewards are valid for one (1) month from the date of receipt by the customer subject to partner availability at the time of booking or redemption.

6. General:

- 6.1. In accordance with the confidentiality policies and practices of the Organiser, none of the entry details of any participant in this Promotion will be disclosed or used by the Organiser for any purposes other than for entry into the Promotion and in accordance with **clause 8.1** below.
- 6.2. Participant's acknowledge and accept that the Organiser shall utilise a third party (the "Organiser's authorized agent/s") to contact the participant, in the event that the participant is a winner, and to arrange delivery of the Reward. In order to effect the contacting and delivery process, the Organiser's shall provide the participant's information to such third party.
- 6.3. Details of participants will not be used by the Organiser for Renew related communication should the participants opt-out to receive further communication from the Organiser.
- 6.4. Information regarding the Promotion that is published on authorised advertising material will also form part of the Terms and Conditions of the Promotion.
- 6.5. The Organiser may at its sole discretion amend these Terms and Conditions at any time, without notice, and such amendments shall be deemed to have taken effect from the date of publication of the revised Terms and Conditions on the Organiser's website.
www.renewyourewards.co.za
- 6.6. The onus rests on the participant to constantly check the website for updates to the Terms and Conditions.
- 6.7. If this Promotion is interfered with in any way or is not capable of being conducted as reasonably anticipated due to any reason beyond the reasonable control of the Organiser, including but not limited to technical difficulties, unauthorized intervention or fraud, the Organiser reserves the right, in its sole discretion, to the fullest extent permitted by law: (a) to disqualify any entrant; or (b) to modify, suspend, terminate or cancel the Promotion as appropriate, subject to the approval of relevant regulatory authorities.
- 6.8. The Organiser reserves the right to cancel, suspend or terminate this Promotion, without notice at any time, and such cancellation, termination or termination shall be deemed to have taken effect from the date of publication on the Organiser's website www.renewyourewards.co.za.
- 6.9. No liability shall lie against the Organiser in favor of any participant, winner(s) and/ or third party arising from such cancellation, suspension or termination. Therefore, the participant waives his/her right which they may have against the Organiser and hereby acknowledge that they will have no right of recourse or claim of any nature whatsoever against the Organiser.
- 6.10. This Promotion is governed by these Terms and Conditions, as well as those of the relevant authorized participating stores, associated with this Promotion. Where there is a conflict between the Terms and Conditions of the Organiser and those of the authorized participating stores, the Terms and Conditions of the Organiser shall prevail.
- 6.11. The Organiser and its agencies reserve the right to correct any errors and omissions. These Terms and Conditions will supersede any errors or omissions on any publicly communicated documentation or marketing material.
- 6.12. Any dispute or claim arising out of or in connection with the Promotion shall be governed by and construed in accordance with the laws of the Republic of South Africa.

- 6.13. The Organiser accepts no liability or responsibility, whether occasioned by any circumstances not foreseeable and not within its reasonable control for late or delayed delivery of the Reward owing to, but not limited to, stock unavailability, strike, lock out, destruction of products or the Reward on route by any means, any civil commotion or disorder, riot, threat of war, any action taken by governmental authority or public authority of any kind, fire, explosion, storm, flood, earthquake or other acts of God.
- 6.14. If part or all of any clause of these Terms and Conditions is illegal, invalid or unenforceable:
- 6.14.1. It will be read down to the extent necessary to ensure that it is not illegal, invalid or unenforceable, but if that is not possible;
- 6.14.2. It will be severed from these Terms and Conditions and the remaining provisions of these Terms and Conditions will continue to have full force and effect.
- 6.15. Any fraudulent behavior will result in an immediate cancellation of the participant's submission, and the Organiser reserves any rights in law to pursue appropriate compensation and / or institute criminal proceedings. The Organiser accepts no responsibility for incomplete, lost, misdirected, illegible, late, or altered registrations or uploads. Registrations or uploads that do not comply with these Terms and Conditions will be disqualified. The Organiser reserves the right to investigate any participant's actions regarding any aspect of the Reward and the redemption thereof.
- 6.16. Participants are entitled to decline any marketing communication and inform the Promoter in writing should the participant wish to be removed from all communication. By entering this competition, the participant consents that the Promoter may use names, images and videos taken winners/participants for publicity purposes, without any further remuneration being payable to the winners/participants.

7. Limitations of Liability:

7.1. Except to the fullest extent permitted by relevant law, Renew and the Organisers shall not be liable for:

- 7.1.1. The restrictions on liability in this clause apply to every liability arising under or in connection with these Terms and Conditions ,including liability in contract, delict (including negligence), misrepresentation, restitution or otherwise.
- 7.1.2. loss of business, profits, revenue, anticipated savings, (even where the same arise directly from a breach of these conditions);
- 7.1.3. special, direct, indirect or consequential losses or damages , even if foreseeable by or in the contemplation of the Organiser; or
- 7.1.4. any claim made against participants by any other person; and
- 7.1.5. Except as expressly stated herein all conditions and warranties, implied statutory or otherwise, and are hereby excluded to the maximum extent permitted by law.

8. Consumer Protection Act:

- 8.1. To the extent that the Terms and Conditions or any goods or services provided under the Terms and Conditions are governed by the Consumer Protection Act, 2008 (the "Consumer Protection Act"), no provision of the Terms and Conditions are intended to contravene the applicable provisions of the Consumer Protection Act, and therefore all provisions of the Terms and Conditions must be treated as being qualified, to the extent necessary, to ensure that the applicable provisions of the Consumer Protection Act are complied with.