

## **RENEW MOTHER'S DAY - #MOMESTY COMPETITION TERMS & CONDITIONS**

PLEASE READ THE FOLLOWING RULES BEFORE ENTERING THE RENEW MOTHER'S DAY COMPETITION, AS THEY CONTAIN CLAUSES WHICH MAY LIMIT YOUR RIGHTS AND THE PROMOTER'S RESPONSIBILITY:

These Rules apply to all participants who submit an entry ('Entrants') for the RENEW MOTHERS DAY ('the Competition') conducted by Godrej South Africa (Pty) Ltd (the 'Promoter') (GSA) with business address at 680 Joseph Lister Street, Constantia Kloof, Roodepoort 1709 in respect of its brand, Renew Hair Colour.

It is very important for you to understand these Rules. By entering the Competition, you agree to abide by the Rules and participate in the Competition in accordance with these Rules. If you do not understand any of these Rules, please ask a representative of the Promoter to explain it to you before you enter. You can contact us during business hours between Monday to Friday on 08600 73639.

Certain Rules appear in bold to draw your attention to them.

Please take particular notice of these Rules

### 1. What is the Competition?

1.1 The Entrants will have to send their comments to the Renew inbox on Facebook or Instagram. The entrants with the most creative or most humorous comments will be considered when five winners are chosen. Entrants will also have to actively engage (comment, share, like) with the various pieces of content promptings pertaining to the specific #MOMESTY digital campaign on Facebook and Instagram.

### 1.2 The prizes are:

1.1 Win 1 of 5 luxurious Mom experiences to the value of R1 5 00.00 each.

1.2 The winner will be picked based on their creative use of social media to enter the competition, i.e. Comments / Inbox messages which need to be sent via direct messages to the RENEW page either on Facebook or Instagram.

1.3 The competition runs for a period of 3 weeks, from 14 May to 31 May 2018. Any entries received after midnight on 31 May 2018 will not be considered for the draw.

1.4 The winner will be selected between the 11<sup>th</sup> to 15<sup>th</sup> June 2018 (or at the discretion of the promoter) after all entries have been tallied. The selection of the winner will be overseen by an auditor.

### 2. Who may enter?

2.1 Entrants may only enter the Competition and be eligible for a prize if he/she:

2.1.1 Is a fan of either the Renew Facebook page, Instagram page or Twitter page;

2.1.2 Is not a Director, Member, Partner, Employee, Agent or Consultant of Godrej South Africa (Pty) Ltd;

2.1.3 Is not a supplier of goods or services in connection with the Competition;

2.1.4 Is not involved in the promotion of Renew;

2.1.5 Is not a spouse, life partner, business partner or immediate family member of any party referred to in (2.1.2 – 2.1.4) above;

2.1.6 Is a South African citizen or permanent resident of the Republic of South Africa and possesses a valid South African ID or residency document (i.e. permanent resident permit) and resides in the Republic of South Africa; and Is 18 years or older.

3. How to enter:

3.1 The Entrants will have to send their comments to the Renew inbox on Facebook or Instagram. The entrants with the most creative or most humorous comments will be considered when five winners are chosen. Entrants will also have to actively engage (comment, share, like) with the various pieces of content promptings pertaining to the specific #MOMESTY digital campaign on Facebook and Instagram.

3.2 Entrants are permitted a maximum of one entry per post. Thereafter, comments will be tallied, and no further entries will be permitted.

3.3 Only one prize per qualifying entrant is permitted.

3.4 The entrant's personal information provided to the promoter will only be used for the purposes of the Competition and will not be sold or distributed to any third party for any purpose other than the Competition.

3.5 The entrant is responsible for all costs incurred when submitting an entry.

4. Awarding of Prizes:

4.1 The prizes will consist of the following:

4.1.1 1 of 5 luxurious Mom experiences to the value of R1 5 00.00 each.

4.2 The qualifying Entrant will be selected based on the quality of their entry on social media.

4.3 The Promoter may exercise discretion in determining the winner of the Renew competition.

4.4 The Promoter is not and will not be responsible for any costs associated in entering the competition or claiming the prize(s). The promoter will not be responsible for any other costs, including any applicable taxes, incurred in respect of any prize awarded.

4.5 Prizes may not be substituted, exchanged or redeemed for cash and no alternatives to the prize will be offered.

4.6 Only qualifying Entrants who have complied with these Rules will be eligible to win the prizes. The Promoter has the right to disqualify any Entrant for non-compliance with these Rules.

4.7 The judge's decision is final and selection of the winners will be final and binding. An auditor will oversee the prize allocation in order to ensure fairness and correctness.

5. How will winners be notified?

5.1 Winners will be notified as follows:

5.1.1 Initially, within one week of the selection having taken place, by post or a direct message via Facebook Messenger, requesting a telephone number, email address and physical address; or

5.1.2 Be officially notified telephonically within one week of the phone number being provided.

5.2 Winners may be asked to present proof of identity (green bar-coded ID or passport or permanent residency permit).

5.3 Winners will forfeit their prizes and the Promoter has the right to select an alternative winner if:

5.3.1 Within one week of drawing a winner and the winner(s) cannot be successfully contacted following a reasonable attempt to do so;

5.3.2 A "reasonable attempt" will be considered to have been made if the Promoter has:

5.3.2.1 Requested a telephone number by either post or direct message via Facebook and has had no response within 48 hours;

5.3.2.2 Telephoned and left messages (where this is possible) for the qualifying Entrant at least once on four different days; or

5.3.2.3 The qualifying Entrant has not returned any of the Promoter's calls or messages within 12 hours of the last call or message or if the qualifying Entrant has returned the Promoter's call, the Promoter has been unable to contact the qualifying Entrant within a further 12 hours of the qualifying Entrant's call, having tried to call at least twice in that 12-hour period.

5.4 Winners will be required to provide a physical address in the Republic of South Africa for delivery of the prize. The Promoter shall not be held liable for any incorrect addresses provided by the Winners. A courier appointed by the Promoter will deliver the prize at the chosen address. The promoter will not be held responsible for a prize(s) being delivered at the wrong address provided by the winner, and a new prize will not be issued as a replacement. The Promoter shall not be held liable for any delays caused by the courier in delivering the Prizes. The courier is entitled to leave the prize at the specified address or with any person at that address if the Winner is not present at the address at the time of delivery. This person should produce identification upon collection of the prize.

5.5 The Promoter reserves the right to retract any statement in which it mistakenly notifies a qualifying Entrant that he or she is a prize winner.

5.6 Any person receiving a prize in error must immediately return the prize to the Promoter.

## 6. Limitation of liability

6.1 The Promoter accepts no responsibility for:

6.1.1 The Winner providing the Promoter with incorrect details; or

6.1.2 Any error, omission or technical failure relating to this Competition that may result in an entry not being successfully submitted or not being eligible for the draw. This means that the Promoter will not be obliged to take any steps whatsoever where the circumstances in this clause apply and the Entrant may not make any claim against, or any demands from the Promoter in those circumstances. The Promoter will not be obliged to reimburse any costs, expenses or losses suffered by the Entrant.

6.1.3 It is specifically agreed that the prizes are strictly limited to the items listed in clauses 1.1 and 4.1.2.

6.1.4 The Promoter will not be responsible or liable to any Entrant, or any third party for any damages in connection with any aspect of the Competition, or the acceptance or use of any prize,

including any person's negligence (except for harm or loss that is caused directly by the gross negligence or willful conduct of the Promoter). This means that the Entrant enters the Competition at his/her own risk and the Promoter will not be responsible to the Entrant, or any other third party, for any harm, costs, loss or liability the Entrant, or a third party, may suffer as a result of entering the Competition or making use of the prizes.

6.2 The Entrant may be required to take part in publicity campaigns for broadcast or publishing purposes. Entrants shall, at all times be entitled to decline the above request. Entrants that take part in the publicity will not be entitled to any payment or other remuneration for such publicity or otherwise. All publicity and other materials will be the sole property of the Promoters.

6.3 The promoter will not be liable for any harm or damages suffered as a result of defective products or prizes related to the Competition. The promoter will not be responsible for any defective prize(s). Prizes are non-returnable or able to be exchanged for a new one.

6.4 By entering this Competition, the Entrant agrees that he/she only stands a chance to win, and that no prize is guaranteed.

6.5 All Entrants accept that as part of the Competition, the Promoter has the rights to use any comments, ideas or promotions submitted.

6.6 The Promoter reserves the right not to upload, or to take down any comments which it deems to be inappropriate in any way, in its sole discretion.

6.7 The Promoter reserves the right to terminate, amend or vary this Competition and any prizes (which have not yet been subject to a draw) at any time, with no notice being deemed necessary. Any amendment to the Rules will be reflected in the Rules published in the T&Cs. The Entrant agrees that it will be bound by any amendment which the Promoter makes and which the Promoter places on any social platforms. The Promoter will not incur any liability in this regard.

6.8 This campaign is in no way sponsored, endorsed or administered by, or associated with any of the social media platforms and the participants acknowledge that they are providing information to the Promoter and its agents only and not to any of the social media platforms.

6.9 All Entrants in this campaign release all social media platforms from all liabilities and claims arising out of, or in connection with this Competition and these Rules.

6.10 The promoter reserves the right to cancel the competition(s) at any time and is not liable to provide any notice thereof.